

VisoGo® Terms and Conditions

Version: 1.0

Last updated: Monday, February 19th, 2018

Preamble

The present terms and conditions (“Terms and Conditions”) govern the contractual relationship of the Client (as defined below) in relation with VisoGo® mobile application, and associated services, provided by INCERT GIE (“INCERT”, “us”, “we”, or “our”).

Please read the Terms and Conditions carefully before installing, accessing to, using, or subscribing to our VisoGo® mobile application.

The execution of the Service (as defined below) by the Client is conditioned on its/his/her unconditional acceptance of and fully compliance with the Terms and Conditions. The Terms and Conditions apply to all organizations, users, third parties, visitors and others who execute the Service. If the Client accesses the Service from a social network site, for example from Facebook or Google+, the Client shall comply with its terms of services/use as well as the Terms and Conditions.

By executing the Service, the Client agrees to be bound by the Terms and Conditions. If the Client disagrees with any part of the Terms and Conditions, the Client shall not execute the Service. Execution of the Service is void where prohibited.

By executing the Service, the Client (if it is a “Natural Person” as defined below) represents that he/she is age 18 or older.

Clause 1 - Definitions

- “Check” means attempting (successfully or not successfully) to verify the authenticity of an electronic certificate that has been used by an authorized entity, such as a public administration from a country, to digitally sign personal data contained in a contactless chip of an electronic travel document (“eTravel document”), such as an ePassport, an eResidence Permit, or an eID card.
- “Client” means the Natural Person (as defined below), or the Legal Entity (as defined below), installing, accessing to, using, or having subscribed to the Service.
- “Contract” – *only applicable to the Legal Entity* – means the set of documents in relation with VisoGo® mobile application and composed of the Subscription Request (as defined below) accepted by both the Legal Entity and INCERT, any technical or commercial documentation provided by INCERT sales department and that has been prior approved for publication by INCERT management, together with the Terms and Conditions.
- “INCERT”, “us”, “we”, or “our” means INCERT GIE having its head office in 2, rue Drosbach, L-3372 Leudelange, registered in the Grand-duchy of Luxembourg with the Trade and Companies register under number C101.
- “Legal Entity” means an individual, a company, an organization, an association, a corporation, or an authority, which has legal rights and obligations.

- “Mobile application” means an application designed to run on a mobile device, such as a smartphone or a tablet that is equipped with Android mobile operating system.
- “Natural Person” means the individual human being.
- “Privacy By Design Principle” means the principle according to which INCERT has no remote access to any VisoGo® mobile application, does not access to the personal data displayed during a Check, as well as that personal data accessed during a Check are not sent at all to any INCERT IT infrastructure.
- “Service” means the installation of, the access to, the use of, or the subscription to VisoGo® (trademarked) mobile application provided by INCERT.
- “Subscription”, or “subscribing” means some parts of the Service that are billed.
- “Subscription Request” – *only applicable to the Legal Entity* – means the subscription agreement form provided by INCERT GIE or an approved reseller, filed and signed by the Legal Entity in order to subscribe to the Service.
- “Working Day” means any day of the week that is not a Saturday, Sunday or a legal holiday in the Grand-duchy of Luxembourg.
- “Working Hour” means any hour between 9.00AM and 6.00PM (CET) of a Working Day.

For avoidance of doubt, the following clauses of the Terms and Conditions are applicable to the Client (both the Natural Person and the Legal Entity) if not otherwise explicitly stated in their title.

Clause 2 - Subscription & payment conditions applicable to the Natural Person

The Natural Person may acquire from INCERT a limited, non-transferable, non-sublicensable, revocable licence to execute a number of Checks (the “Licence”). With regard to the Natural Person, the Licence is personal.

For avoidance of doubt, the Checks and the Service cannot be sold or resold to any other Natural Person, any Legal Entity or to another third party.

The Natural Person is only allowed to purchase the Licence from us through the Service, and not in any other way.

Any breach of these provisions shall permit us to rescind the Licence.

INCERT may manage, regulate, control, modify or rescind the Licence at any time, with or without notice. INCERT shall have no liability to the Natural Person or any third party in the event that INCERT exercises any such rights.

The transfer of the Licence is prohibited except where expressly authorized in the Service. Other than as expressly authorized in the Service, the Natural Person shall not sell, resell, purchase, redeem or otherwise transfer the Licence to any Natural Person, Legal Entity or third party, or attempt any of the aforesaid, including but not limited to INCERT, another Natural Person, Legal Entity or any third party.

INCERT reserves the right, at its sole discretion and at any time, to change, modify, add or remove portions of the Terms and Conditions, by posting the amended Terms and

Conditions on the adequate web page of www.visogo.eu (VisoGo® mobile application website) or through Google Play, with at least one (1) month prior notice.

The Natural Person will be deemed to have accepted such changes by continuing to execute the Service after these changes become effective. If at any point the Natural Person does not agree to any portion of the then-current version of our Terms and Conditions, the Natural Person shall immediately stop executing the Service.

All purchases and redemptions of the Licence made through the Service are final and non-refundable, except when required by law.

The provision of the Licence is a service provided by INCERT that commences immediately upon acceptance by INCERT of the purchase done by the Natural Person.

Once the purchased number of Checks has been used by the Natural Person, he/she will not be able to use VisoGo® mobile application anymore.

Consequently, there is no automatic renewal of the purchased Licence.

The Natural Person agrees to pay all fees and applicable taxes incurred by him/her or anyone using a Google Play account registered to him/her. INCERT may revise the pricing for the services provided through the Service at any time without notice to the Natural Person.

The Natural Person acknowledges that INCERT is not required to provide a refund for any reason, and that he/she will not receive money or other compensation for an unused or partially used Licence, whether the Google Play account of the Natural Person is closed or not, such closure being voluntary or involuntary.

INCERT does not offer to the Natural Person a customer support service or maintenance for the execution of the Service or the use of VisoGo® mobile application.

Clause 3 - Subscription & payment conditions applicable to the Legal Entity

The Legal Entity may acquire from INCERT a limited, non-transferable, non-sublicensable, revocable licence to execute a number of Checks (the "Licence").

For avoidance of doubt, the Checks and the Service cannot be sold or resold to any Natural Person, any other Legal Entity or to another third party.

The transfer of the Licence is prohibited except where expressly prior authorized by INCERT in a written form. Other than as expressly prior authorized by INCERT in a written form, the Legal Entity shall not sell, resell, purchase, redeem or otherwise transfer the Licence to any Natural Person, Legal Entity or third party, or attempt any of the aforesaid, including but not limited to INCERT, another Natural Person, Legal Entity or any third party.

The Legal Entity is only allowed to purchase the Licence from us or an approved reseller, and not in any other way.

The list of approved resellers is available on www.visogo.eu (VisoGo® mobile application website).

The Subscription to the Licence is only valid when a Subscription Request has been submitted to INCERT, which requires the tacit approval by the Legal Entity of the Terms and Conditions. The Terms and Conditions can also be signed by a duly authorized representative of the Legal Entity if it is willing to do so.

Based on a review of the received Subscription Request, INCERT reserves the right to request to the Legal Entity any additional information or document (such as an extract of the Trade and Companies register applicable to the Legal Entity) that may be deemed necessary to approve the Subscription Request.

Once the Subscription Request has been approved by us, we will notify in a written form, such as by email, or postal letter, the Legal Entity about this approval, as well as the activation date of the Licence. The Contract shall be then considered in application at the indicated activation date of the Licence.

The activation date that has been indicated on the Subscription Request shall be considered by both the Legal Entity and INCERT as a target date based on best efforts, and not as an irrevocable undertaking.

Unless otherwise explicitly stated in the Subscription Request, the Contract is valid for one year starting the activation date of the Licence. The Contract will be automatically renewed for one additional year, unless the Legal Entity or INCERT gives written notice to the other party at least three (3) months prior to the expiration date of the Contract (or any renewal period) of its intention to not renew the Contract.

INCERT reserves the right to amend the Contract during its execution. INCERT undertakes to inform the Legal Entity concerned of such modifications, including any amendment to the Terms and Conditions or to the Subscription fees, by all appropriate means, either individually or globally, by email or letter, with at least one (1) month prior notice.

The Legal Entity is deemed to have accepted such changes if the Legal Entity does not terminate the Contract within one (1) month starting the date of receipt of the notices of changes, by giving written notice to INCERT of its intention to not accept such changes and then to not renew the Contract.

The Subscription fees will have to be paid upon receipt by the Legal Entity of the invoice within a one (1) month time frame, if not otherwise explicitly stated in the invoice.

Any invoice will be deemed as being received within one (1) week after its sending by INCERT or its resellers.

The Subscription fees payable under the Contract are exclusive of value added tax which shall be paid by the Legal Entity at the rate for the time being required by the laws of the

Grand Duchy of Luxembourg provided that a valid VAT invoice has been received by the Legal Entity.

The payment shall be made to the account number indicated on the invoice with the mention of invoice reference.

The expiry of the payment period automatically (*de plein droit*) entitles the Legal Entity to pay without the need for a summons. Default interest will accrue automatically (*de plein droit*), without prior notice on the overdue invoice, and will be calculated at the rate in accordance with laws applicable in the Grand-duchy of Luxembourg on late payment and interest for late payment, from the due date until the payment.

The Legal Entity acknowledges that INCERT is not required to provide a refund for any reason with regard to the acquired Licence, and that it will not receive money or other compensation for an unused or partially used Licence.

Clause 4 - Complementary conditions specific to the execution of the Service and applicable to the Legal Entity

INCERT provides to the Legal Entity a customer support service that is reachable either by email or phone. More details about the contact details of this service can be found within the Subscription Request.

INCERT customer support service (A) has a response time objective of four (4) hours during Working Hours, starting from the received email or phone call, and based on “best efforts” principle, (B) provides operational and technical support, such as related to the Licence activation, or the Service execution, and (C) cannot commit to any resolution or recovery time objective due to the diversity of customer support cases that may have to be addressed.

In order to ensure the Legal Entity that VisoGo® mobile application follows the Privacy By Design Principle, INCERT provides to the Legal Entity a right to audit twice a year the source code of VisoGo® mobile application (the “Audit”).

The Audit is free of charge for the Legal Entity if limited to one (1) day per audit exercise. Each additional day requested by the Legal Entity for the Audit will be charged at the rate of EUR 1.000 (one thousand euros) excluding VAT.

The Audit (A) is subject to a ten (10) Working Days prior written notice received by INCERT from the Legal Entity, (B) can only take place at INCERT head office, (C) shall be done by a Legal Entity duly representative and not by any of its suppliers or by a third party.

The Audit can be refused by INCERT for competitive reasons, such as the Legal Entity providing similar services than the Service.

Clause 5 - Obligation applicable to the Legal Entity to inform about changes in data

During the Contract execution, the Legal Entity shall notify us in a timely manner, by email or postal letter, of any change in the data provided since the submission of the Subscription Request.

These especially include data such as change of key contact person, change of office address, name or legal form of the Legal Entity, statutory representatives, legal representatives or any change of the other personal data provided.

The Legal Entity is solely responsible for the complete, current and correct nature of the information provided to INCERT.

Clause 6 - Free Trial

INCERT may, at its sole discretion, offer a Subscription with a limited number of free Checks ("Free Trial").

The Client will not be charged by INCERT until the Free Trial has expired or be replaced by a purchased or acquired Licence.

Once the number of free Checks has been used by the Client, it/he/she will not be able to use VisoGo® mobile application anymore.

At any time and without notice, INCERT reserves the right to (A) modify the terms and conditions of the Free Trial offer, or (B) cancel such Free Trial offer.

Clause 7 - Update to the Service

The Service is evolving. INCERT may then require that the Client accepts updates to the Service and in particular to VisoGo® mobile application. The Client acknowledges and agrees that INCERT may update the Service, including VisoGo® mobile application, with or without notifying the Client. The Client acknowledges that this update may imply a temporary interruption of the Service. The Client may need to update third party software from time to time in order to be able to execute the Service.

Clause 8 - Disclaimer of warranties

The execution of the Service (including the installation or use of VisoGo® mobile application) is at the Client' sole risk and responsibility. The Service is provided on an "AS IS" and "AS AVAILABLE" basis.

EXCEPT THE PRIVACY DESIGN PRINCIPLE, THE SERVICE IS PROVIDED WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT OR COURSE OF PERFORMANCE, DEFECT OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, FREEDOM FROM PATENT OR ANY TITLE INFRINGEMENT.

EVEN THOUGH INCERT HAS NO REMOTE ACCESS TO ANY PERSONAL DATA OBTAINED BY THE CLIENT THROUGH THE USE OF VISOGO® MOBILE APPLICATION, THE CLIENT USING VISOGO® MOBILE APPLICATION COULD ACCESS, COLLECT AND SEND PERSONAL DATA THROUGH THIS APPLICATION BY USING THE CLIENT'S EMAIL, SMS, OR OTHER MEANS CONTROLLED AND SELECTED BY THE CLIENT TO ANY NATURAL PERSON, LEGAL ENTITY, OR THIRD PARTY, INCLUDING INCERT. IF THE CLIENT SUBMITS ANY PERSONAL DATA TO INCERT AS PART OF A CUSTOMER SUPPORT REQUEST, WHETHER PROMPTED TO BY INCERT OR NOT, IT WILL BE THE CLIENT'S RESPONSIBILITY TO ENSURE THAT THE CLIENT IS DULY AUTHORIZED TO SHARE SUCH DATA WITH INCERT, IN COMPLIANCE WITH APPLICABLE PRIVACY LAWS. SUCH DATA WILL BE PROCESSED AND USED BY INCERT FOR THE PURPOSE OF PROVIDING THE REQUESTED CUSTOMER SUPPORT, INCLUDING TO PERFORM ERROR ANALYSIS.

NO WARRANTY IS MADE THAT THE SERVICE WILL BE TIMELY, SECURE OR ERROR-FREE. IN JURISDICTIONS NOT ALLOWING THE LIMITATION OR EXCLUSION OF CERTAIN WARRANTIES, INCERT'S WARRANTY SHALL BE LIMITED TO THE GREATEST EXTENT PERMITTED BY LAW.

MOREOVER, INCERT MAKES NO REPRESENTATION, WARRANTY, ASSURANCE, OR INDUCEMENT, EXPRESSED OR IMPLIED, AS TO THE ADEQUACY, SUFFICIENCY OR FREEDOM FROM DEFECT OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, FREEDOM FROM PATENT OR ANY TITLE INFRINGEMENT THAT MAY RESULT FROM THE EXECUTION OF THE SERVICE.

THE SERVICE IS ACCESSED AND USED OVER THE INTERNET AND/OR TELECOM NETWORK. THE CLIENT ACKNOWLEDGES AND AGREES THAT INCERT DOES NOT OPERATE OR CONTROL THE INTERNET AND/OR THE TELECOM NETWORK AND THAT: (A) VIRUSES, WORMS, TROJAN HORSES, OR OTHER UNDESIRABLE DATA OR SOFTWARE; OR (B) UNAUTHORIZED USERS (e.g., HACKERS) MAY ATTEMPT TO OBTAIN ACCESS TO AND DAMAGE PUBLISHER'S DATA, COMPUTERS, OR NETWORKS. INCERT SHALL NOT BE RESPONSIBLE FOR SUCH ACTIVITIES.

INCERT, ITS SUBSIDIARIES, AFFILIATES, AND ITS RESELLERS DO NOT WARRANT THAT (A) THE SERVICE WILL FUNCTION UNINTERRUPTED, SECURE OR AVAILABLE AT ANY PARTICULAR TIME OR LOCATION, (B) ANY ERROR OR DEFECT WILL BE CORRECTED, (C) THE SERVICE IS FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS, OR (D) THE RESULTS OF USING THE SERVICE WILL MEET THE CLIENT REQUIREMENTS OR EXPECTATIONS.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES. ACCORDINGLY, SOME OF THE ABOVE DISCLAIMERS MAY NOT APPLY TO THE CLIENT.

Clause 9 - Limitation of liability

The Client acknowledges and agrees that in no event shall INCERT, nor its directors, employees, partners, suppliers, resellers or affiliates, be liable for any indirect, incidental, special, consequential, punitive or similar damage, including without limitation, loss of

profits or revenues, loss of data or business interruption, loss of use, loss of goodwill, or other intangible losses (however such losses are qualified), (A) arising out of or relating in any way to the Terms and Conditions or the Service itself, whether based on the Contract, tort (including negligence), strict liability, or any other legal or equitable theory, and whether or not INCERT has been advised of the possibility of such, (B) resulting from (i) the Client's execution of the Service (in particular the installation, access to, use of, subscription to VisoGo® mobile application), (ii) the Client's inability to execute the Service; (iii) any conduct or content of any third party on the Service; (iv) any content obtained from the Service; and (v) unauthorized access, use or alteration of the Client's transmissions or content, whether based on warranty, the Contract, tort (including negligence), strict liability, or any other legal or equitable theory, whether or not we have been informed, advised or should have been aware of the possibility of any such losses or damages, and even if a remedy set forth herein is found to have failed of its essential purpose.

To the extent not prohibited by law, the Client acknowledges and agrees that INCERT shall not be liable to the Client for more than the amount that the Client has paid to us in accordance with the Terms and Conditions in the six (6) months immediately preceding the date on which the Client first asserts a claim. The Client acknowledges and agrees that if the Client has not paid anything to INCERT during such time period, the Client's sole remedy (and INCERT's exclusive liability) for any dispute with INCERT is to stop executing the Service. Because some countries or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, INCERT's liability shall be limited to the greatest extent permitted by law.

INCERT shall not be liable for any reliance that may be placed by any third party on any information or documentation provided by INCERT to the Client within the scope of the Service, unless prior written consent has been given by INCERT for the provision of particular information or documentation to defined third parties.

The Client agrees to indemnify, defend and hold INCERT (and our directors, employees, partners, suppliers, resellers and affiliates) harmless from any claim, demand, damages or other losses, including reasonable attorneys' fees, asserted by any third-party resulting from or arising out of the Client's execution of the Service, or any breach by the Client of the Terms and Conditions.

Clause 10 - Licence limitations

Any execution of the Service in violation of the following Licence limitations is strictly prohibited, can result in the immediate revocation and termination of the Licence and may subject the Client to liability for violations of law.

The Client agrees that it/he/she will not, under any circumstance:

- A. Engage in any act that INCERT deems to be in conflict with the spirit or intent of the Service or make improper use of VisoGo® mobile application or INCERT customer support service.

- B. Use or take part (directly or indirectly) in the use of cheats, exploits, automation software, bots, hacks, mods or any unauthorized third-party software designed to modify or interfere with the Service (including VisoGo® mobile application).
- C. Modify or cause to be modified any information, documentation or files that are a part of the Service, the Contract or VisoGo® mobile application without INCERT's prior written consent.
- D. Disrupt, interfere with or otherwise adversely affect the normal flow of the Service or otherwise act in a manner that may negatively affect other Client' experience when executing the Service or VisoGo® mobile application. This includes taking advantage of errors in the Service to change the Licence and any other act that intentionally abuses or goes against the design of the Service.
- E. Disrupt, overburden, or aid or assist in the disruption or overburdening of any computer, server, network component or IT infrastructure in relation with the execution of the Service or VisoGo® mobile application.
- F. Institute, assist, or become involved in any type of attack, including without limitation distribution of a virus, denial of service attacks upon the Service, or other attempts to disrupt the Service or any other Client's execution of the Service.
- G. Attempt to gain unauthorized access to the Service, any computer, server, network component or IT infrastructure in relation with the Service or VisoGo® mobile application, by any mean other than the user interface provided by INCERT, including but not limited to, by circumventing or modifying, attempting to circumvent or modify, or encouraging or assisting any other person to circumvent or modify, any security, technology, device, or software that is part of the Service.
- H. Harass, abuse or harm (or attempt to do so) INCERT directors, employees, partners, suppliers, resellers or affiliates.
- I. Make available through the Service any material or information that infringes any copyright, trademark, patent, trade secret, right of privacy, right of publicity, or other right of any person or entity or impersonates any other person, including without limitation an INCERT employee.
- J. Reverse engineer, decompile, disassemble, decipher or otherwise attempt to derive the source code for any underlying software or other intellectual property used to provide the Service or VisoGo® mobile application, or to obtain any information from the Service or VisoGo® mobile application using any method not expressly permitted by us.
- K. Solicit or attempt to solicit Licence or personal information from other Clients of the Service or VisoGo® mobile application.

INCERT reserves the right to determine what conduct it considers to be in violation of the rules of execution or otherwise outside the intent or spirit of the Terms and Conditions or the Service itself. INCERT reserves the right to take action as a result, which may include terminating the Contract, suspending the Licence or prohibiting the Client from executing the Service in whole or in part.

Clause 11 - Intellectual property

The Service (including VisoGo® mobile application) and its original content, features and functionalities are and will remain the exclusive property of INCERT.

The Service is protected by copyright, trademark, and other laws of both the Grand-duchy of Luxembourg and foreign countries. Our trademarks and trade dress shall not be used in connection with any product or service without the prior written consent of INCERT.

Clause 12 - Termination

We may terminate or suspend the Licence, with or without prior notice and without liability, in case of breach of the Terms and Conditions, or of the Contract (applicable to the Legal Entity).

Upon termination, the Client's right to execute the Service or VisoGo® mobile application will immediately cease. If the Client wishes to terminate its/his/her Licence, the Client may simply discontinue executing the Service.

Clause 13 - Governing law

The Terms and Conditions shall be governed and construed in accordance with the laws of the Grand-duchy of Luxembourg, without regard to its conflict of law provisions.

Any dispute relating to the execution of the Service and its consequences that cannot be settled amicably between the Client and INCERT will be the exclusive jurisdiction of the courts of Luxembourg-City.

Any dispute relating to the existence, interpretation or performance of the Contract and its consequences that cannot be settled amicably between the Client and INCERT will be the exclusive jurisdiction of the courts of Luxembourg-City.

The application of the United Nations convention on contracts for the international sale of goods is expressly excluded. The Client irrevocably submits to the personal and exclusive jurisdiction of the courts located within Luxembourg-City for all disputes arising out of or related to the Client's execution of any of the Service.

Our failure to enforce any right or provision of the Terms and Conditions will not be considered a waiver of those rights. If any provision of the Terms and Conditions is held to be invalid or unenforceable by a court, the remaining provisions of the Terms and Conditions will remain in effect. If no Contract has been established between the Client and INCERT, the Terms and Conditions constitute the entire agreement between the Client and INCERT regarding the Service, and supersede and replace any prior agreements we might have established with the Client and related to the Service.

Clause 14 - Force majeure

INCERT shall not be liable for any delay or non-performance resulting from circumstances or causes beyond its reasonable control, including without limitation, act of God, war, terrorism, riots, embargoes, acts of civil or military authorities, fire, floods, accidents,

strikes, or shortages of transportation facilities, Internet outages or slowdowns, cybersecurity attacks or intrusions, fuel, energy, labor or materials.

Clause 15 - General terms

No Partnership. The Client agrees that no joint venture, partnership, employment, or agency relationship exists between the Client and INCERT as a result of the Terms and Conditions, the execution of the Service or the use of VisoGo® mobile application.

Assignment. INCERT may assign its rights under the Terms and Conditions to any natural person, legal entity or third party without the Client's consent. The rights granted to the Client under the Terms and Conditions may not be assigned to any other natural person, legal entity or third party, without INCERT's prior written consent, and any attempted unauthorized assignment by the Client shall be null and void.

Import and export administration. The Client shall comply with all import and export laws and regulations of the Grand-duchy of Luxembourg and the United States ("Import and Export Controls") and the Client shall not import, export, direct or transfer any portion of the Service or VisoGo® mobile application, or any direct product thereof, to any destination, natural person, legal entity or third party restricted or prohibited by the Import and Export Controls.

United States Government rights. If the Client is, or is entering into the Terms and Conditions on behalf of, any agency or instrumentality of the United States Government, VisoGo® mobile application is "commercial computer software" and "commercial computer software documentation," and pursuant to FAR 12.212 or DFARS 227.7202, and their successors, as applicable, use, reproduction, and disclosure of VisoGo® mobile application are governed by the Terms and Conditions.

Equitable remedies. The Client acknowledges and agrees that INCERT would be irreparably damaged if the Terms and Conditions were not specifically enforced, and therefore the Client agrees that INCERT shall be entitled, without bond, other security, or proof of damages, to appropriate equitable remedies with respect to breaches of the Terms and Conditions, in addition to such other remedies as we may otherwise have available to INCERT under applicable laws.

Clause 16 - Contact us

If you have any question about the Terms and Conditions, please contact our standard customer support via a form or contact details available on www.visogo.eu (VisoGo® mobile application website).

The Legal Entity can use INCERT customer support service that is reachable either by email or phone. More details about the contact details of this service can be found on the Subscription Request.